MOVING IN

Q: I won’t be able to arrive at the lodge within the office’s service hours. Could anyone help me move in?

A: In principle, the office is open from 8:00 to 20:00 on weekdays and from 8:00 to 18:00 on Saturday, Sunday and public holidays. We do not accept any visit between midnight and 7:00 on the following morning. This means that the lodge ‘might’ accept a visit by 24:00; please inform the lodge office of your late arrival in advance.

Q: I would like to inform my family of my safe arrival as soon as I move in. Can I make an international call from the lodge?

A: There is no telephone by which you can make an international call. (There is a public telephone, but it is only for fixed-line, domestic calls.)

You can make an international call from the following public telephones:

1) Near the entrance of LaLaport, next to Tokyu Store
2) Near the north entrance of Kashiwanoha Park, close to Todai-mae Bus Stop

There is no public telephone on the Kashiwa Campus.

PAYMENT

Q: Can I make a payment to the lodge by credit card or cash?

A: Bank transfer (using a cashier at a bank, automatic teller machine or online banking system) is the only payment method accepted by the University of Tokyo. The office handles neither cash nor credit card.

Q: I do not stay in the lodge for some time due to a trip. Will I be exempted from payment for utilities during this period?

A: There is no exemption. We ask you to pay for utilities even during your
absence.

ROOM AND FACILITIES

Q: Can I use electric appliances that I use in my country? What is the shape of a plug?

A: Every plug in the lodge meets the standard for domestic use in Japan supplying 100 voltage AC power. Please see the picture below. The lodge cannot answer whether or not each appliance is adaptable to the standard. It does not provide residents with a transformer or an adapter. Please make your own arrangements if you find it necessary.

Q. What is the size of a bed?

A: Please refer to the following:
1) Single bed: 195 x 97 x 18 centimetres
2) Double bed: 195 x 140 x 18 centimetres
The double bed is available only in couple rooms except for W241, W341 and W441. In family rooms and those three couple rooms, a main bedroom has two single beds.
3) Bunk bed: 192 x 91 x 6 centimetres

Q. Is there a car park?
A. There is no parking space that residents can use for their own cars. The parking space in the lodge is only for an in-house advisor and temporary visitors. Any person who plans to park a car should contact the lodge office in advance. Parking after 23:00 is not accepted. Please note that no parking space could be available due to a special event such as a fire drill.

Q: Is tap water potable?

A: Water from the tap is potable. (Tap water is potable at virtually all places in Japan.)

Q: Is a hair dryer provided in a room?

A: There is no hair dryer provided by the University.

Q: Are bedclothes provided in a room?

A: The lodge does not provide you with bedding (comforter, duvet, blanket, pillow, sheet, etc.) with the exception of a bed and a mattress. If you use a bedding rental service, please fill in the form downloadable from http://www.u-tokyo.ac.jp/en/administration/housing-office/download/index.html and submit it to the lodge office at least ten days prior to your move. If you do not request rental bedding, please make your own arrangements. It is usually more economical to purchase basic bedding if you plan to stay for a long period in the lodge.

Q: Is there a television set in a room?

A: The University does not provide a television set.

Q: If I purchase a television set, what should I do with an antenna?

A: Each common room has a television set in Kashiwa Lodge and you can connect your TV set to the same antenna from your room.

The lodge does not dispose of TV sets on behalf of residents. They have to
think how they should dispose at the time of departure. Disposal of TV sets is subject to the Act for Recycling of Specified Kinds of Home Appliances.

Q: Is there a rice cooker available in a room?

A: No, there is no rice cooker in a room, but residents can use those available in a common room, following rules. You can use one only in a common room or it is prohibited to take it out.