Ms. Serena Sacks-Mandel is the Global CTO for Education at Microsoft. Through the turmoil and conflicts with her family, loneliness in her twenties, raising children, and overcoming cancer, she has acquired resilience and built her career. In this speech, she will share a mindset for facing challenges and confidently creating your own life.

Her career includes serving as Chief Information Officer in two advanced public-school districts, where she facilitated student-focused education, leading to improved outcomes. Prior roles encompass technology innovation at IBM, Walt Disney World, and Harcourt, Inc., along with management consulting. She is a recipient of multiple awards for leadership, technical excellence and promoting women in technology. In her new book, she explores overcoming personal and professional challenges by embracing a hero mindset, forgiveness, and taking responsibility. She advocates that true power lies in empowering others, drawing from her own life journey filled with humor, contribution, exhilaration, joy, and serenity.

Ms. Serena Sacks-Mandel